

November 10, 2015

To: Ardent Mills Millfeed Customers

Ardent Mills continues to work diligently towards our November 15 go-live date and are excited for the changes taking place in the coming weeks that align with our core values of SERVING and SIMPLICITY.

We wanted to share a few documents with you to make the transition as easy as possible. We have posted samples^{*} of our new contract, BOL and invoice on our <u>Customer Center</u> section, which can be found under the downloads section of <u>www.ardentmills.com</u>. When you begin to see these documents you will know that we have transitioned to our new system. We plan to begin using the new system for loads shipping the week of November 16.

*These documents were created in our Test Environment and are not official.

Reminder: If you plan to pay via mail, your new remit to information will be on your new invoice. Contact <u>Teena.Morgheim@ArdentMills.com</u> if you currently receive invoices via fax to set-up new information.

My team will begin to transition contracts from our old system to our new system this week and into the week of November 16. This is a very manual process and will take some time. Because of this, you may see that loads shipped early the week of the 16 could have a delay in invoicing. We appreciate your patience in advance and will do everything we can to avoid any delays.

Reminder: Any contract numbers you have received will roll over into the new system and will not change.

If you have any questions prior to go-live, feel free to reach out to your Ardent Mills Millfeed contact, Patrick Deppa (<u>Patrick.Deppa@ardentmills.com</u>). Thank you for your business and ongoing partnership with Ardent Mills.

Regards,

Patrick Deppa

Commodity Merchant, Ardent Mills