

Dear Valued Customer,

We wanted to take the opportunity to remind you that on **July 1, 2016** Ardent Mills transitioned to a new technology platform at our Mississauga mill. This technology will help simplify the way we operate and provide the best service possible to your business.

Some of the positive changes you will experience are noted below:

# Order

As part of the transition to our new technology platform, product names will now contain an item number. If you aren't sure what your product name should be, please see the included product name cross reference sheet, or contact your Ardent Mills account representative.

# Delivery

Your delivery documents such as Certificates of Analysis and Bills of Lading will provide the same information, but now have an Ardent Mills look and feel. Examples of these documents are available on the <u>Ardent Mills Customer Care Center</u>.

## Please Note:

- The Lot Code for Bulk Loads will be the same number as the Sales Order number. The Sales Order number is also the Bill of Lading number.
- The Lot Code for Packaged Items will be an internal manufacturing order number, which begins with the letter C.

# Finance

## Mailing

If you choose to pay invoices by mail for Ardent Mills ULC, you will notice the Remit-To Address on your invoices is as follows for Canada:

Ardent Mills ULC T10406C (CAD Only) / T10406U (USD Only) PO Box 4687, STN A Toronto, ON M5W 6B5 Canada

## Electronic

If you choose to pay invoices electronically for Ardent Mills ULC, you will notice the Remit-To Address on your invoices is as follows for Canada:

CAD EFT/Wire Instructions:

**USD EFT/Wire Instructions:** 

Beneficiary Name: Beneficiary Address: 1400	Ardent Mills ULC 1875 Lawrence St, Ste. 1400	Beneficiary Name: Beneficiary Address:	Ardent Mills ULC 1875 Lawrence St, Ste.
	Denver, Colorado 80202 USA		Denver, Colorado 80202 USA
Beneficiary Acct #:		Beneficiary Acct #:	
Receiving Bank Name:	The Bank of Nova Scotia	Receiving Bank Name:	The Bank of Nova Scotia
Receiving Bank Address:	: 44 King St West	Receiving Bank Address:	44 King St West
	Toronto, ON Canada		Toronto, ON Canada
	M5H 1H1		M5H 1H1
Institution Code:	002	Institution Code:	002
SWIFT Code:	NOSCCATT	SWIFT Code:	NOSCCATT
Canadian Transit Code:	000247696	Canadian Transit Code:	000247696

# Learn More

We have created an <u>Ardent Mills Customer Care Center site</u> to provide more details on changes we are making to serve you better. Visit the Customer Care site for a document library of all information regarding the transition including examples of Ardent Mills customer-facing documents. Visit the direct link <u>http://www.ardentmills.com/one-ardent.html</u>, and select "Canada Operations."

Thank you for your continued business.

Regards, Anthony Pracek Plant Manager, Ardent Mills